BERRY BROS & RUDD
WINE & SPIRIT MERCHANTS
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The Wine Merchant's Glasses

Caring for your Wine Merchant's Glasses

Preparing to use your glasses for the first time
If a gummy residue remains after removing any product labels, you can remove it with a soft cloth and nail polish remover. Sharp objects may scratch the surface.

Protecting your glasses from extreme temperature changes
Your glasses are not treated to withstand rapid temperature changes, which may cause them to fracture or shatter. To prevent these occurrences, we advise that you do not place them into very hot or very cold water, do not pour hot liquids into cold glasses or cold liquids into hot glasses and do not put them in a microwave, conventional oven or freezer.

How to clean your glasses
It is thoroughly recommended that you hand wash your glasses to preserve the transparency and brilliant fine finish. Only use a small amount of mild soap or detergent. Use a rubber mat and a tap guard to prevent chipping and wash in warm water with a soft cloth or sponge before rinsing with clear warm water. Dry your glasses by wiping gently with a soft lint-free cloth to prevent water spotting.

When drying stemware, do not wipe the bowl while twisting the stem in the opposite direction. This action may cause the stem to snap.

If you choose to machine wash your glasses, select china/crystal dishwasher settings, low temperatures and mild detergents. Hot water, strong detergents and excessive heat during the drying cycle may permanently etch the surface or leave a grey film.

How to store your glasses safely
To prevent scratching, avoid placing your glasses on a hard surface where they can slide back and forth. Always stand your glasses the right way up – fine stemware is weakest at the rim and standing them upside down could cause the rims to chip. Never stack tumblers, they may scratch or become stuck together. If this should occur, run warm water over the surface to dislodge.

Removing stains on your glasses
Tap water may leave mineral deposits on your glasses. These deposits can be removed by using vinegar on a soft, lint-free polishing cloth. You can also add vinegar to soapy water when hand washing your glasses to remove persistent spots or stains.

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